



**Hewlett Packard
Enterprise**

HPE iLO Advanced License Trial Offer FAQ



CONTENTS

| | |
|---|---|
| Q1: Why is HPE doing this? | 2 |
| Q2: I already downloaded the 60-Day Trial License. Can I still apply for this new license to use through end of year? | 2 |
| Q3: Is there any support offered for iLO under this license? | 2 |
| Q4: Will this license work with my older server? Gen 9? Gen 8? Gen7? | 2 |

Q1: Why is HPE doing this?

A1: While businesses are making employees work from home during the COVID-19 lockdown, it's more important than ever for server administrators to be able to manage servers remotely. The iLO Advanced license gives admins the capability to manage servers as if they were at the console. HPE is therefore giving customers and partners the ability to turn on iLO Advanced for the rest of 2020 to help them manage through this new reality.

Q2: I already downloaded the 60-Day Trial License. Can I still apply for this new license to use through end of year?

A2: Yes. HPE designed a new key that enables this offer to take priority over the 60-Day Trial offer. You can therefore utilize this key on servers that have previously used the 60-Day Trial offer.

Q3: Is there any support offered for iLO under this license?

A3: Call in support is not included with this offer. iLO documentation is available at www.hpe.com/info/ilo/docs.

Q4: Will this license work with my older server? Gen 9? Gen 8? Gen7?

A4: Yes

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